

Firefox achieves consistent information flow and better visibility



Firefox Bikes Pvt Ltd, a leading brand of cycles in India, manufactures and supplies cycle and accessories. Part of Hero Cycles, Firefox offers an exclusive range of high-end bicycles online, including foreign brands and through Dealer channels across the country.

Industry: Manufacturing
Size: 100-250 Employees

Location: Delhi



Dealer portal collaboration with their Dynamics AX was needed to improve the flow of invoices. Generating documents of E-way shipping & receiving services faced many deadlocks. The calculations at sales end were not running smoothly which reduced the liability in the product's service.



- Integrated E-way bill to the third-party software
- ERP solution misalignment with the business process
- Collaboration tools such as Microsoft Lynx and SharePoint



Firefox gained visibility, accuracy across its dealer's platforms, and data compactness across all its retail outlets, automatic and consistent outflow and inflow of data. Their accounting standards & information flow consistently improved across all the users and supply chain management was streamlined.

